# DEN NETWORKS LIMITED

Address : 236, Okhla Industrial Estate, Phase III, New Delhi -110 020  
www.dennetworks.com  
Registration. No. ____________________________  
GSTIN ________________ Contact No. 1800 419 2020  

## 1. Consumer Information

<table>
<thead>
<tr>
<th>Sl.no.</th>
<th>Type of Scheme</th>
<th>MRP (Rs.)</th>
<th>Rental</th>
<th>Security Deposit</th>
<th>Activation Fee</th>
<th>Installation Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Out Right Purchase Scheme</td>
<td>1999/-</td>
<td>Nil</td>
<td>Nil</td>
<td>Rs. 100</td>
<td>Rs. 350</td>
</tr>
<tr>
<td>2</td>
<td>Rental</td>
<td>-</td>
<td>Rs. 70 per month for 3 years</td>
<td>Refundable Security deposit of Rs. 800</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>DEN Scheme</td>
<td>1499/-</td>
<td>Nil</td>
<td>Nil</td>
<td>Nil</td>
<td></td>
</tr>
</tbody>
</table>

Set Top Box No:  
Smart Card No:  

## 2. CPE related information

(same option has to be used for all STBs at given address)  

I hereby declare and confirm that the tariff plan selected by me and the applicable rates together constitute the entire terms and conditions and I shall be bound by the same. I hereby declare and confirm that I have received the above hardware and the information contained herein is true and accurate in every respect. I also acknowledge the channel package subscription plan selected by me and rates applicable for the same.

Date: ______________________

Signature of Subscriber: ______________________

Signature of Local Cable Operator (LCO): ______________________

## ACKNOWLEDGEMENT

Received with thanks from Mr./Ms./M/s. ______________________  
Cash Rs _____________ Online Payment  
Reference Number ______________________ / Demand Draft Details ______________________

Towards Hardware/Activation and Channel Package charges as per scheme.  

Date: ______________________

LCO Email ID: ______________________  
LCO Mobile No: ______________________

LCO Stamp & Signature: ______________________
4. Total Amount Payable

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount payable for Set Top Box (Item no. 2)</td>
<td></td>
</tr>
<tr>
<td>Amount payable for Channel Packages (Item no. 4)</td>
<td></td>
</tr>
<tr>
<td>Total STB Hardware Tariff</td>
<td>Rs.__________</td>
</tr>
<tr>
<td>Total Selected Channels (A + B)</td>
<td>Rs.__________</td>
</tr>
<tr>
<td>Taxes payable on above</td>
<td>Rs.__________</td>
</tr>
<tr>
<td><strong>Total Amount Payable</strong></td>
<td>Rs.__________</td>
</tr>
</tbody>
</table>

5. Payment Details

* subject to realisation

<table>
<thead>
<tr>
<th>Mode of Payment (DD/Cash/ Online)</th>
<th>Bank &amp; Branch</th>
<th>Amount (Rs.)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Instructions

1. The applicant’s name & address must be given in full. 2. In case of non-individual applicants, i.e. Companies, Pvt. Firms, Institutes etc. please also provide the name of the contact person 3. Submission of this form indicates that this choice selection supersedes all previous choices made. Incomplete forms will be returned and without any action. 4. The CAF Number will be a system generated number. 5. This is not an invoice. The invoice will be provided to subscriber later after the bill cycle completion 6. Subscription will start from the date of activation of STB.

FOR OFFICE USE ONLY

<table>
<thead>
<tr>
<th></th>
<th>CAF No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operations</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Verification</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>Remarks</td>
<td></td>
</tr>
</tbody>
</table>

Verification details provided: Ration Card/ Voter ID Card /Passport
Definitions:
(a) "cable TV service" means an electronic device which includes hardware and its associated software or other electronic data in the form of an integrated system through which transmission of programmes including retransmission of signals of television channels, can be received by the subscriber for his own use only and not for distribution to others.
(b) "cable TV service" under section 11 of the Telecom Regulatory Authority of India, 1995 (the "TRAI").
(c) "customer care Centre" means a department or a section or a facility established under sub-section (1) of section 3 of the Telecom Regulatory Authority of India, 1995 (the "TRAI").
(d) "pay channel" means a channel for which fees is to be paid to the broadcaster for its retransmission through electromagnetic waves.
(e) "pay channel" means a channel for which fees is to be paid to the broadcaster for its retransmission through electromagnetic waves.
(f) "programme" means any television broadcast and includes all or any part thereof which is intended to be received by the general public either directly or indirectly and which includes sound programmes, visual programmes, live programmes, pre-recorded programmes, interactive programmes, educational programmes.
(g) "programme" means any television broadcast and includes all or any part thereof which is intended to be received by the general public either directly or indirectly and which includes sound programmes, visual programmes, live programmes, pre-recorded programmes, interactive programmes, educational programmes.

1.13 The subscriber shall not be entitled to be compensated for any of the following events i.e. (a) if the subscriber commits a payment default; (b) in case of breach by the subscriber of any condition of the CAF; (c) if the subscriber is unable to return the Viewing Card within three years from the date of installation of STB/Hardware and payment of outstanding dues.

1.18 Composition of claims in any package that the subscriber has opted to, without affecting the validity of the period for which subscriber has paid the subscription fee. Subsequently there can be a change in the same if any channel becoming accessible on our network, as an alternate channel from that package only where the subscription fee is paid as provided in the original package, in the case of a channel that has been deleted from the list of the same is included in the new package or as an additional channel from a new package.

1.19 The subscriber is prohibited from using the services of the STB to perform any illegal activities.

2.7 the subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

3.3 The subscriber agrees that the CAF is personal in nature and is non-transferable.

4.4 a. cable service shall be made available to the subscriber with effect from the date of activation of the STB and on terms and conditions as herein specified.
b. the subscriber shall ensure that all the cases and channels that may be used by the MSO/LCO shall have the right to suspend or discontinue services of the subscriber in case of non-payment of service tax.

c. the subscriber undertakes to give all necessary assistance in order to ensure compliance of terms of CAF and MOP by the MSO/LCO.

d. the subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

e. the subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

6.3. The subscriber shall not use the equipment or the STB for any illegal acts.

6.5. The subscriber shall be liable for all acts committed or attempted by any person without the consent and authority of the subscriber or who does not cause the signals of television channels to be heard or seen by any person.

6.8. The subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

6.10. The subscriber shall not use the equipment or the STB for any illegal acts.

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7.3 The subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

7.5. The subscriber shall not use the equipment or the STB for any illegal acts.

8.1 In the event of suspension, the subscriber will be liable to pay forthwith up to the last day of the month in which termination or discontinuation took place.

8.2 The cable service may not be resumed with the package at all at the discretion of the Service Provider for any reason whatsoever.

8.3 the subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.

9.1. The subscriber undertakes not to do any act or thing which is a violation of the TRAI's regulations to the Service Provider and/or other users of the services.